



Dear Club Members

COVID-19 virus (Corona virus), has been declared as a pandemic disease by W.H.O and has affected most of the countries of the world and is to some extent present in Sub Sharan Africa. The disease is extremely contagious and those affected by it develop symptoms similar to heavy flu. However, Corona virus can travel into the respiratory system and in cases where those affected have poor immune systems can prove fatal.

As a recreational sport golf is one of the few activities where close and direct contact with your fellow players are not necessary. In fact, it is played outdoors and has 'natural social distancing' built in. Golf is therefore well suited to assist people during these times to interact socially, whilst at the same time, avoiding direct contact.

This having been said, the health and safety of our Club, which includes staff, members and visitors, is of the utmost importance. The general recommendation is for businesses to step up hygiene protocols and this would obviously include the club, therefore the Board has taken the following decisions and implemented the following protocols and would encourage you to take note of them.

Arrival and security:

- The Club will only be open to receive Chapman members, no visitors or Guest members of other clubs will be able to access the club and course.
 - This will be true of Corporate members and no business guests will be allowed
 - All members will be required to stop at the boom gate where their body temperatures will be taken and access permitted if they read normal.
 - Security guards will avoid personal contact with visitors and members. Members will continue to gain access without contact through the members boom, and visitors will only have the licence plate of their vehicle recorded as per norm. the arrival of visitors will only be to gain access to the administration office for the delivery of essential commodities. The reusable ticket system will be discontinued.
- Members are encouraged to phone ahead and book times so that they gain smooth entry at the boom gate.
- All access to the main clubhouse will be off limits including the changing rooms.
 - Access is granted to the admin offices for the purposes of paying Golf fees

- The Club has a program of environment spraying and will be disinfecting. The whole club house area, including kitchens, caddy areas and golf admin.
- When signing in at the Pro Shop, Members will be able to swipe their membership cards, and you can retrieve your slip from the printer yourself. Whilst a staff member can sign the sheet for you.
- While queuing in the Pro Shop, please keep your distance of 2 meters from the person in front of you and avoid conversations and contact. Hand sanitiser will be present on the counter.
- The club has placed sanitiser hot spots around the premises ie. Golf admin, caddy area, and lower terrace. In addition, the sanitiser will be available in the bars, in admin, pro shop and at the boom gate.

Golf Course:

- The golf course is currently open but only to Chapmen members. If a member appears to be sick, coughing, sneezing etc, the club reserves the right to not allow them to play and may ask them to leave the club immediately, without coming into contact with anyone else.
- Caddies will not be allowed, whether it is a regular chapman caddie or if a member brings his or her own.
It is recommended that players use a trolley, rather than carrying their bags.
- It is recommended that players do not attempt to rake the bunkers, this will be managed by the grounds staff.
- Golf cart usage. All golf carts used on the course, privately owned or rented, are required to be sprayed (disinfected) before being allowed on the course.
On the golf course, it is recommended that you leave the flag in and avoid contact with the flag.
The flag poles will be prone to 'carrying the virus' if contact is made with someone who is infected. For those golfers who wear gloves, it would be good practice to put your glove on to retrieve your ball from the hole.
- It is recommended that all golfers carry their own sanitisers with them and use before teeing off on each hole and wherever else they feel appropriate.
- Practice area, Including the range will only be accessed by Chapman members, the pros will not be allowed to teach non chapman members includes members of other clubs or visitors.
- Junior golf will be limited to no more than 10 persons at any time on the range. And the range will be closed by 6.00 pm.

Clubhouse:

- The clubhouse, including the lower terrace and half way veranda, will be operating under restricted conditions, and the catering service will be restricted to individually wrapped items such as sandwiches, pies etc.

- The men's and ladies locker rooms will remain closed and the club recommends the use of the ground floor bathroom facilities.
- Staff will be doing regular disinfecting of door handles and other contact points in these areas.
- To be doubly sure please feel welcome to bring your own towels, sanitisers etc to supplement the club's procedures
- All furniture (tables and chairs) on the veranda will be regularly disinfected
- The lower bar terrace bar will remain open.
- The lower bar terrace will be closed by 6.00 pm (dusk)
- Hand wash schedules will be put in place for the staff, and we encourage golfers to wash their hands as frequently as possible as well whilst at the club.
- The showers facilities will be shut and the heaters will be switched off. The attendants will continue to spray these areas at regular intervals.
- Hand sanitiser will be present on the counter.
- When in and around the club house please continue the use of wearing face masks.

Prize-giving's:

- The Club encourages members to treat the Wednesday and Saturday competition as social golf. provided reasonable sanitary precautions are taken, prize-giving's will dis-continue

Events:

- That the club will not hold any Meeting, Golf Days, functions and weddings at the club for the next 60 to 90 days to be reviewed at the end of this period.
- The club has rescheduled those events that were booked to future dates so that the club does not lose unnecessary revenue.
- In this vein the Induction evening for new members has been postponed.
- That the A.G.M. has also been postponed.

That no further board or committee meeting takes place physically, and that points for any agenda are circulated and discussion points raised via what's app. To support the Club during this period the members subscriptions will be raised with an across the board increase of 30%.

The subscriptions billed are for the 2nd qtr April through to June, the next billing period will take place on the 1 st july. Members who are unable to complete payment for this period in its entirety should communicate in writing (not what's app) to apply for a reduction and the sitting committee will consider applications.

Financial Implications for the Club.:

Club revenue is not just a matter of subscriptions but a combination of revenue from multiple sources such as Food and Beverage revenue, Course hire venue, Meeting hire and Sponsor advertising.

It goes without saying that a reduction in the footprint of members at the club will have a detrimental effect on the club revenue. And the next few weeks and months are going to be financially challenging.

All members have the freedom of choice to decide for themselves whether they want to play golf and socialize during this period or not, and we as a club want to encourage members to make their own decisions. however, the board wish to point out that if members fall into the "at risk "category, ie those with impaired respiratory capacity or weak hearts, or have lower immune capacity serious consideration should be given if the member wants to risk socialising.

As a management group and board, we are simply making the environment as safe as possible should you choose to continue to play Golf at Chapman

Finally, the board would like to thank you, our members, for your understanding, patience and support in this potentially difficult and trying time

Yours Sincerely

Chapman Board